



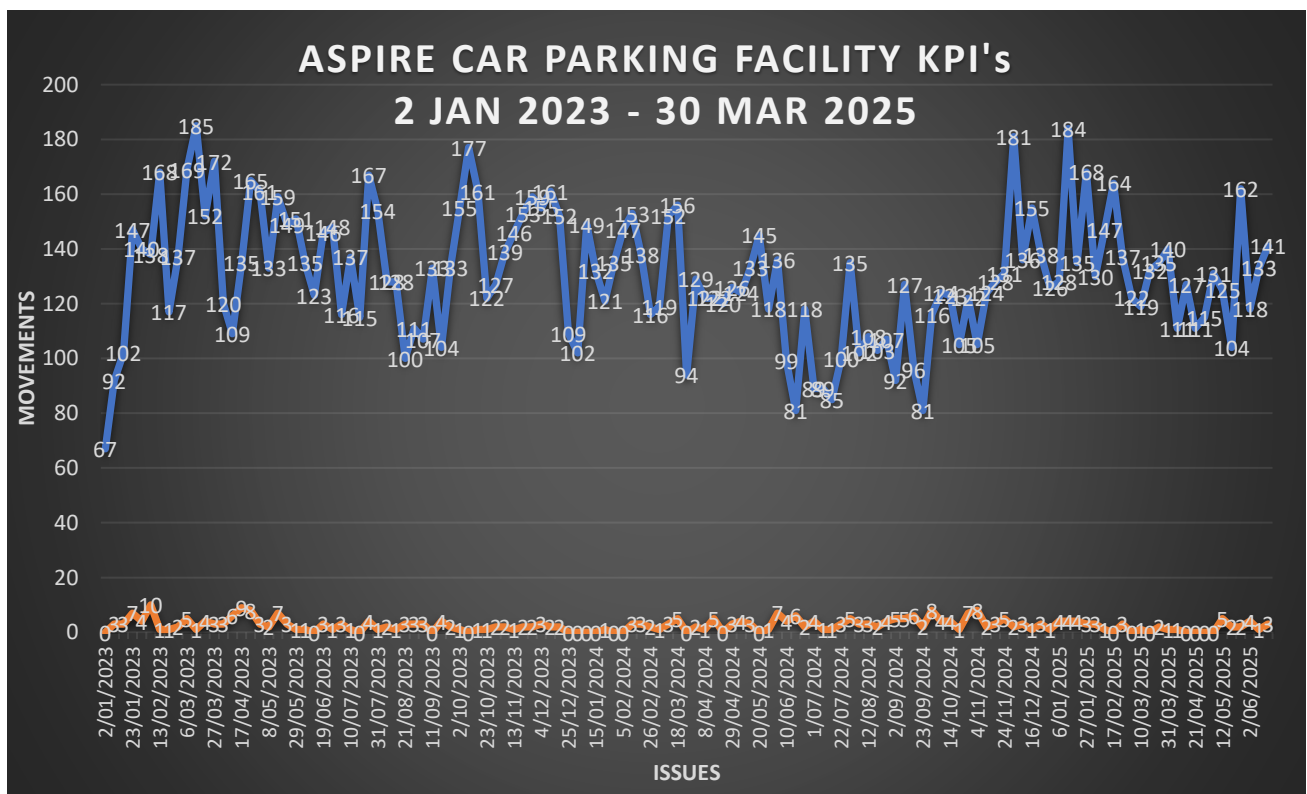
ASPIRE APARTMENTS CAR PARKING FACILITY KPI'S (Ver5)

- During the week of **16/06/2025** (7 days), there were **120** movements (a movement is calling your car or parking your car and the system completing a full cycle).
- There were **3** calls to OptiPark Service for issues that required attention from a technician during this period. These calls are broken down as follows:

User caused issues	Software related issue	Hardware related issue	Major outage (on-site visit)	TOTAL
2	1	0	0	3

- Taking the above data, **2.31%** represents the magic number for that week. This percentage means that out of all the times the facility is used, only this percentage of the time required intervention (either being a user fault and/or system issues). Klaus MultiParking Service intervention was required. System uptime was **97.87%** for the week.

Historical Data – 2 JAN 2023 to 16 JUL 2025



ALL TIME AVERAGE TO DATE (Jan 2017 - PRESENT): 1.43%

SYSTEM UPTIME: 98.57%

Notes: The rules around the use of this car parking facility are there for YOUR benefit – please follow them! **Disable any motion sensor alarm in your vehicle prior to parking.**

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